

# SUPPORT CENTRES

## HEAD OFFICE

390 Bay Street, Suite 1800  
Toronto, Ontario M5H 2Y2  
T: 1.866.928.6810

## CREDIT CENTRES

Toronto	Vancouver	Montreal
390 Bay Street, Suite 1800 Toronto, ON M5H 2Y2	1285 West Pender Street, Suite 520 Vancouver, BC V6E 4B1	2001 boul. Robert Bourassa, Suite 830 Montreal, QC H3A 1T9
T: 1.866.928.6810   F: 1.877.523.2022		
Hours of Operation: Monday – Friday   8 am - 8 pm ET		

## CUSTOMER SERVICE

T: 1.866.928.6810 | F: 1.877.523.2022  
Hours of Operation: Monday – Friday | 8am to 8pm ET  
Online Customer Portal: [dlc.mymortgagedetails.com](https://dlc.mymortgagedetails.com)

## FOR INSURANCE BINDERS

Computershare Trust Co.  
c/o Paradigm Quest Inc.  
390 Bay Street, Suite 1800  
Toronto, Ontario M5H 2Y2

## BROKER PORTAL

Online Broker Portal: [dominionmortgages.brokerstatus.com](https://dominionmortgages.brokerstatus.com)

- View your current files
- Upload required file documents
- Access product and program information
- Access forms and current interest rates

## CUSTOMER SERVICE

Dedicated resource for general inquiries (brokers and homeowners)  
[dlcmortgagesupport@paradigmquest.com](mailto:dlcmortgagesupport@paradigmquest.com)

## RETENTION DEPARTMENT

[Retention@paradigmquest.com](mailto:Retention@paradigmquest.com)  
Dedicated resource for homeowners to discuss renewal options at maturity

